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COMMISSIONER FOR PATENTS
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WASHINGTON, D.C. 20231
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APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
10/082,386	02/25/2002	Daniel N. Duncan	066416.0126

CONFIRMATION NO. 5849

FORMALITIES LETTER



OC000000007713888

Robert W. Holland
Suite 600
2001 Ross Avenue
Dallas, TX 75201-2980

Date Mailed: 03/26/2002

NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given **TWO MONTHS** from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The oath or declaration is unsigned.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(l) of \$65 for a small entity in compliance with 37 CFR 1.27, must be submitted with the missing items identified in this letter.
- **The balance due by applicant is \$ 65.**

*A copy of this notice **MUST** be returned with the reply.*

M. Marand

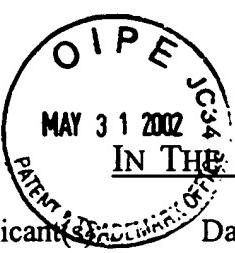
Customer Service Center
Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE

06/03/2002 TBESHAN1 00000094 10082386

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s) Daniel N. Duncan, Alexander N. Svoronos, Thomas J. Miller

Assignee: Austin Logistics Incorporated

Title: Method and System for Self-Service Scheduling on Inbound Inquiries

Serial No.: 10/082,386

Filing Date: February 25, 2002

Examiner: Unknown

Group Art Unit: 2642

Docket No.: 066416.0126

Austin, Texas
May 13, 2002

BOX MISSING PARTS
COMMISSIONER FOR PATENTS
Washington, D.C. 20231

RESPONSE TO NOTICE TO FILE MISSING PARTS OF
NON PROVISIONAL APPLICATION - FILING DATE GRANTED

Dear Sir:

In response to the Notice to File Missing Parts of Non Provisional Application - Filing Date Granted, dated March 26, 2002, the following documents are enclosed to complete the filing of the above-identified patent application:

1. Declaration for Patent Application and Power of Attorney in compliance with 37 C.F.R. 1.27;
2. Copy of Notice to File Missing Parts of Nonprovisional Application; and
3. Check in the amount of \$65.00.

It is hereby respectfully submitted that the enclosed documents complete the filing of the above patent application. Please telephone the undersigned at (512) 338-9100, if there are any questions. This form is being submitted in duplicate.

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231, on May 13, 2002.


Attorney for Applicant(s)


13 May 2002
Date of Signature

Respectfully submitted,


Robert W. Holland
Attorney for Applicant(s)
Reg. No. 40,020